



## REGISTRATION INFORMATION

### RESERVING YOUR SEATS

**GROUPS OF 10 OR MORE:** Please use the online registration form to register schools and groups of over 10 students. Admission is \$4/student. 1 chaperone for every 15 students is free of charge, and additional adult/chaperone tickets are \$4. (For more information about opportunities to reduce the cost of your Young People's Concert trip, please see the "FUNDING YOUR TRIP" section at the bottom of this page.) Include as much information as possible at this time. Once your registration is submitted and processed, you will receive an email confirmation that will serve as your invoice. Orders can be adjusted up to three weeks before the concert date, based on availability.

**SINGLE TICKETS / LESS THAN 10:** All tickets are \$4. Please purchase tickets online at [cincinnati.cso.org/youngpeople](http://cincinnati.cso.org/youngpeople) or contact the box office at 513-381-3300 after June 1, 2017

### PAYMENT INFORMATION

Full payment (check, credit, or purchase order) for the Young People's Concerts is due three weeks before the concert date. Refunds are not possible for absences or unused seats after the payment deadline. Unpaid seats may be offered to schools on the waiting list after the payment deadline.

### ORDER CANCELLATIONS / ADJUSTMENTS

Any cancellations or changes to your order must be submitted in writing at least three weeks prior to the performance. A written confirmation will be sent to the school contact to confirm the change. You are responsible for the cost of absences or unused seats after the 3-week deadline.

### INCLEMENT WEATHER POLICY

The Cincinnati Symphony Orchestra monitors weather forecasts and schools cancellations prior to every Young People's Concert performance. In the event that school closings or hazardous weather prevents your attendance at a concert, every effort will be made to reschedule your group for another concert date or offer credit for a future field trip performance. If your group cannot be accommodated at a future performance, we will offer a refund.

If the Cincinnati Symphony Orchestra determines we must cancel a concert due to inclement weather, we will communicate the cancellation via email, our website and social media as early as possible, but no later than 2.5 hours before the start of the concert. CSO staff will be in contact with each group in order to reschedule or refund the ticket costs. The CSO cannot refund any bus or other transportation costs associated with a cancellation with the exception of schools already receiving CSO bus grants.

### FUNDING YOUR TRIP

#### CSO Music Is The Ticket Program

Grants are available to schools needing assistance with tickets and bus transportation costs. Please complete the additional questions on the registration form to apply for assistance.

#### Other Funding Opportunities:

- The **ArtLinks Art Bus** provides free buses to arts performances/arts venues for economically disadvantaged schools and students. Contact [artlinks@cpsboe.k12.oh.us](mailto:artlinks@cpsboe.k12.oh.us) or call 513-562-3031 for more information.
- The **Ohio Arts Council's Big Yellow School Bus** program supports transportation costs for educational field trips to art galleries, museum, festival, and exhibition, as well as music, dance, or theatre performances. More information available at [oac.ohio.gov](http://oac.ohio.gov).
- Target stores award **Field Trip Grants** to K-12 schools nationwide. More information available at [corporate.target.com/corporate-responsibility/grants/field-trip-grants](http://corporate.target.com/corporate-responsibility/grants/field-trip-grants).

**QUESTIONS?** If you have any questions about the Young People's Concert programs or the registration form, please contact the Cincinnati Symphony Orchestra Education & Community Engagement Department at 513-744-3347.